

Section II: Service Policies

TITLE: Patron Behavior Policy

Lake Villa District Library (LVDL) welcomes all. This policy provides expectations for public behavior to ensure all visitors have a safe library experience and full access to library services.

- Patrons may not disrupt or interfere with the normal operation of the library. Examples of interference include, but are not limited to, talking loudly, excessive noise, disruptive conduct, abusive and threatening language, threatening or harassing behavior, or disruptive or offensive odors. Extended or disruptive sleeping is prohibited.
- Acceptable rules of conduct and common courtesy are expected of all who use LVDL. Patrons who cannot independently follow library rules must be under the supervision of a caregiver. See Unattended Children Policy.
- Proper attire is required when visiting the library property, including shirts and shoes at all times.
- Covered beverages and snacks are allowed in designated areas.
- The consumption of alcohol and smoking of any kind is prohibited. See Alcohol and Smoke-Free Library Policy.
- Service dogs that are trained to provide assistance or perform tasks to the benefit of an individual with a disability are welcome in the library, as per the Service Animal Access Act [720 ILCS 5/48-8] and The Americans with Disabilities Act Title II Regulations. Any other animal species, unless as part of a sanctioned library activity, are excluded and not allowed in the building and may not be left unattended outside the building. This also includes animals used for emotional support, well-being, comfort or companionship.
- Personal items are not to be left unattended. The library is not responsible for items left unattended and may report suspicious items to law enforcement.
- Possession of a firearm on library property is prohibited by law, as per the Illinois Firearms Concealed Carry Act [430 ILCS 66]. Possession or display of any type of weapon, as defined by the Criminal Code of 2012 [720 ILCS 5/33A-1] is prohibited.
- Vehicles should be parked in designated spaces. Parking, stopping, or standing in a traffic lane is prohibited. Overnight parking is prohibited without permission from library staff.
- Soliciting on library property is not allowed. See Bulletin Board, Donation Box, Merchandise Sales, and Petitioning and Distributing Materials Policies.

- The violation of federal or state laws and local ordinances and/or library policies will not be permitted on library property. Theft, vandalism, and mutilation of library property are criminal offenses that will be prosecuted. The library reserves the right to inspect all bags, purses, briefcases, backpacks and other such items when staff members have cause to believe that this rule has been violated.

Outdoor Spaces

- Library grounds are open from sunrise to sunset. The library building may not be open the same hours. The library may close library grounds in part or in whole at any time and for any interval of time.
- Enjoy the outdoor spaces while respecting plant and wildlife. Do not damage or remove plants, do not plant vegetation of any kind.
- Use designated areas for recreational activities like picnicking, reading, or small group gatherings. Organized sports, large events, and amplified music require prior approval from the library.
- Pets are welcome in outdoor spaces, but must be on a leash at all times. Owners are responsible for the behavior of as well as cleaning up after their pets.
- Flying any kind of aircraft (like drones) over library property is not allowed.
- Use outdoor furniture and equipment properly. Avoid moving or damaging tables, chairs, or other fixtures. Climbing upon, hanging from, standing, or sitting on items not designated for those purposes is not permitted.
- Lighting fires is strictly prohibited.
- Launching boats or swimming is not permitted.
- Refrain from fishing, hunting, or disturbing wildlife, including the feeding of animals.
- Placing, erecting, or using any hammock, swing, tent, shelter, or any other type of temporary or permanent housing or camping equipment on library grounds is not allowed.
- Only mobility assistance devices are allowed; other motorized vehicles are not permitted.
- When using bicycles, skateboards, etc. maintain a safe speed and always yield to pedestrians.

Patrons not abiding by this policy may be required to leave the library grounds. Those who violate any of LVDL's policies may be denied library privileges. Patrons whose privileges have been denied have the right to appeal the decision to the Board of Trustees by written request. The decision of the Board is final.

Adopted: January 10, 2005
 Revised: 8/15, 4/19, 11/19, 8/20, 6/21, 7/21, 9/22, 8/24